



### Policies

\*All artwork has been registered with the U.S. Copyright Office. The artworks cannot be reproduced without express written permission from Renee' Noel Smith.

#### **Payment**

Payments are accepted via PayPal.

#### **Shipping**

Shipping, handling, and insurance are included in the price for each item. All items will be shipped after payment has cleared and will be shipped via ground U.S. rates only.

Shipping is only granted in the United States.

#### **Refunds and Exchanges**

I want all of my customers to be satisfied.

If you are not satisfied with your purchase, please contact me at [reeneoelsmith@yahoo.com](mailto:reeneoelsmith@yahoo.com) within 7 days of your received purchase. I will be happy to work with you to resolve the issue. Refunds will not be granted after the 7th day of receiving your item.

All returned items without issues / exchanges must be in the same original condition. You will be responsible for returned shipping, handling, and insurance cost.

Please make sure that your return is packed to prevent any damage to the item. Damaged items will not be eligible for a refund unless damage has occurred beyond your control.

Please make sure the shipping address you have provided is correct. Refunds will not be granted if your item is lost, delayed, etc. due to your error.

Thank you for your support!

Renee' Noel Smith